# PRIVACY POLICY

## I General provisions

- 1. This Privacy Policy sets forth the manner of collection, processing and storage of personal data necessary for the provision of services electronically through the website under the domain www.eway.pl (hereinafter: **Website**).
- 2. The administrator of Users' personal data is Eway Spółka Akcyjna with its registered office in Warsaw(02-001) Warsaw (hereinafter: Administrator).
- 3. Personal data is processed in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons in relation to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation) (hereinafter: **RODO**).
- 4. The data collected by the Administrator will be:
  - a. processed in accordance with the law,
  - b. processed for clearly defined purposes and not subjected to further processing incompatible with those purposes,
  - c. substantively correct and adequate in relation to the purposes for which they are processed,
  - d. kept no longer than necessary to achieve the purpose of processing.

## II. Purpose and legal basis of data processing

- 1. The Administrator shall process personal data necessary for the provision and development of the offered services available through the Website and its individual functionalities.
- 2. Personal data shall be processed for the following purposes:
  - a. communication with the User in order to provide him/her with the necessary information and to build positive and reliable relations with him/her, which constitutes the legitimate interest of the Administrator
  - b. (Article 6(1)(f) RODO);
  - c. promotion by the Administrator of its own products and/or services and those of its Partners by directing marketing information (newsletters) by e-mail, provided that the User has agreed to receive such notifications by e-mail (art.
  - d. 6(1)(a) RODO);
  - e. to provide access to information about news in the industry directly related to the Administrator's business, provided that the User has consented to receive such notifications via e-mail (Article 6(1)(a) RODO),
  - f. for analytical and statistical purposes on the basis of the Administrator's legitimate interest consisting in conducting verification of Users' activity and preferences for optimization of services and products and applied functionalities of the Website
  - g. (Article 6(1)(f) RODO);
  - h. possible establishment, investigation of claims or defence against them on the basis of the Administrator's legitimate interest in protecting its rights (Article 6(1)(f) RODO).
- 3. In each of the above-mentioned cases (paragraph 2), providing data is voluntary, but necessary to use the functionality of the Website.

## III. Period of processing of personal data

1. Data processed on the basis of consent will be processed until the withdrawal of the granted consent, with the proviso that the withdrawal of such consent shall not affect the compliance of the data processing performed before such withdrawal. However, no longer than 3 years from the date of consent.

## IV. Information on processing

- 1. Personal data, depending on the purpose of processing, may be disclosed to:
  - a. entities affiliated with the Administrator
  - b. entities that cooperate with the Administrator,
  - c. subcontractors, in particular entities providing and operating selected IT systems and solutions,
  - d. entities handling online payments,
  - e. entities providing courier and postal services,
  - f. law firms.

2. Personal data processed by the Administrator, will not be transferred outside the European Economic Area or to international organizations.

## V. Rights of data subjects

- 1. The User of the Website has the right to:
  - a. access to the content of their personal data
  - b. rectification of data
  - c. deletion of data
  - d. restriction of data processing
  - e. data portability
  - f. object to processing taking place on the basis of the controller's legitimate interest
  - g. withdrawal of consent at any time without affecting the legality of processing carried out on the basis of such consent before its withdrawal
- 2. The user has the right to lodge a complaint to the President of the Office for Personal Data Protection in a situation where he/she considers that the processing violates his/her rights and freedoms.

## VI. Final provisions

- 1. The Administrator reserves the right to make changes to this Privacy Policy, while ensuring that the Users' rights under this document will not be limited.
- 2. The User will be informed of any changes in the Privacy Policy through a notice available on the Website.

# COOKIES

The entity that places information on the user's final device (e.g. computer, tablet, smartphone) in the form of cookies (so-called "cookies") and at the same time accesses them is Eway S. A. based in Warsaw (02-001), at 81 Jerozolimskie Avenue, e-mail address: <u>sekretariat@eway.pl</u>. We limit the information we collect and use about users to the minimum necessary to enable us to provide our services at an appropriate level.

This privacy policy applies to the cookies we use on the website www.eway.pl (hereinafter: website).

### What kind of cookies do we use?

We use cookies on our website, which contain information that allows us to tailor content to your needs, improve the performance of our website and analyse traffic on our website.

In particular, we use cookies on our website to:

- collect anonymous statistics so that we can better understand user expectations and develop the website to make it even more user-friendly,
- ensuring proper operation of selected website functions,
- optimizing the website (i.e. adjusting its appearance to the most popular devices),
- advertising,
- ensuring even server load,
- handling user sessions,
- prevent repeated presentation to the same user of a message informing about the use of cookies by the site.

### What are cookies?

Cookies (so-called "cookies") are IT data, including text files, which your web browser can send to the server each time you visit our website and which are stored on your terminal device.

Cookies contain, among other things, data such as the name of the website from which they originate, the time they are stored on the user's end device and a unique number that was generated to identify the web browser you use to connect to the website. Cookies often store information that is necessary for the proper operation of the website. Cookies may also store a unique number that identifies the user's terminal device, from which it is not possible to determine the user's identity.

You can get more details about cookies by visiting, among others, the websites at: wszystkoociasteczkach.pl; youronlinechoices.com or in the menu of your Internet browser in the "help" section.

### What cookies we use?

We use cookies on our website:

- "permanent"-they remain on the user's device for as long as their lifespan is set or until they are manually deleted. Among other things, they make it possible to determine which users are new and which are returning to the site.

- "Session" - are temporary files stored in the browser's memory. They remain on the device until the user leaves the site. Among other things, they make it possible to determine whether data should be collected for the current visit or to start tracking a new one.

Types of cookies used on our website:

Analytical/statistical - cookies from Google Analytics tools, placed on the end user's device. Google Analytics receives, among other things, the following information about the user on the basis of cookies:

- from what sources he visited our website (e.g. another website, an Internet search engine),

- what subpages he was directed to,
- what resolution he used,
- what type of device he used (e.g. computer, tablet, smartphone),
- whether problems were experienced while using the website.

The Google Analytics tool is used exclusively on information pages.

Cookies do not combine with other information about you, especially personal data. Your IP address is anonymized, i.e. truncated as soon as possible.

### What can you do to change your cookie settings?

If you do not agree to our use of cookies, or if you want to limit the scope of our use of cookies, you can opt out of using our website or change your browser settings.

You can change your browser settings regarding cookies at any time, in particular block the automatic handling of cookies (in whole or in part). It is also possible for the user to block the operation of Google Analytics through an optional browser add-on available at: https://tools.google.com/dlpage/gaoptout, which, when installed and activated, disables Google Analytics measurements on all pages viewed by the user. More information about the possibilities and ways to handle cookies is available in the settings of the browser you are using.

You must keep in mind that restricting or only the cookies we use may affect some of the functionality that is available on our website.

You can get more details on how to change your cookie settings in your browser's menu in the "help" section. You can get detailed information by visiting, for example, the following sites:

Mozilla: https://support.mozilla.org/pl/kb/usuwanie-ciasteczek

Chrome: https://support.google.com/chrome/answer/95647?hl=pl

Internet Explorer: https://support.microsoft.com/pl-pl/help/17442/windows-internet-explorer-delete-manage-cookies#ie=ie-11

Safari: https://support.apple.com/pl-pl/guide/safari/sfri11471/mac

Opera: https://help.opera.com/pl/latest/web-preferences/

### Information security

We take data security very seriously. Therefore, we make efforts to protect our service from unauthorized access by third parties, and we control the methods of collecting, storing and processing information. We use firewalls, server security devices, encryption devices and physical security measures, among others. We grant access to data only to those employees and entities that need to have access to it for processing only for the purposes described in the privacy policy.

### Processing of users personal data

Information about the processing of personal data can be found in the Privacy Policy.